2020 Lake Chesterfield Pool

Operating Policies and Procedures for Covid-19 Response

With the advent of the COVID-19 pandemic, new variables have been thrown in the mix. The operating policies and procedures presented here recognize this unprecedented challenge before us. We endeavor to keep the homeowners and staff safe and healthy. This is a fluid situation, and therefore, the guidelines may change from week to week. **These procedures rely on homeowners (and their families) to act responsibly, adhere to guidelines and rules, and to stay at home if they exhibit COVID-19 symptoms.**

**All policies and procedures are subject to change at any time. If St. Louis County provides additional guidance on operating policies, any changes will be announced and implemented.**

**Policy and Procedure Changes for 2020 Only**

The following policies and procedures have been developed using guidance from the CDC, St Louis County Health Department, and other leading organizations in pool management and operations.

1. All homeowners are required to execute a Lake Chesterfield “Liability Release” (hereinafter referred as LR) before being allowed into the clubhouse, including the gym, and pool complex. To ensure all homeowners sign the LR, all entrance passes will be deactivated. Passes will be reactivated after Sam receives the signed LR. We will have forms online to download and print, at the clubhouse, and at the front gate of the pool.
2. All homeowners are required to execute a Pro Pool release of liability waiver before being allowed into the pool complex. We will have forms online to download and print, at the clubhouse, and at the front gate of the pool.
3. The capacity limit for our complex is currently 143 people. This number is 25 percent of our normal capacity. The formula, per the CDC, includes pool capacity and deck capacity combined.
4. Due to the capacity limit and the need to clean tables and chairs between patrons, **the pool complex will operate in shifts. There will be three shifts each day, and each shift will be two-three (2-3) hours, depending on the usage by the homeowners. The pool complex will** close for 30 minutes between shifts for cleaning and disinfecting by the staff. This means all patrons must leave the complex with their belongings. **This schedule will be reevaluated as we analyze the usage numbers.** We want people to know this is only a starting point and it could look different or fully change depending on need. This gives homeowners three different opportunities to come to the pool which benefits everyone if it happens to be a crowded day. People can come and go as they wish until pool capacity is reached or when the complex closes for cleaning. If the pool is full during one shift, homeowners can be first in line when the pool opens back up after cleaning.

This is **one example of an option**:

Shift 1: 11:00-1:30

Closed: 1:30-2:00

Shift 2: 2:00-5:00

Closed: 5:00-5:30

Shift 3: 5:30-close

1. No parties will be allowed at the pool.
2. Pro Pool needs to keep a record of who enters the pool and when, so patrons will sign in upon entering.
3. The front gate will become entrance only, and everyone must exit through the gate located behind the lifeguard stand at the main family pool. Follow the arrows on the ground.
4. There will be less furniture on the deck. We will determine the exact number once furniture is laid out.
5. Although we are not restricting guests at this time, understand guest entrance is up to lifeguard and HOA Board discretion and is subject to change. Please be mindful of the capacity limits and that homeowners have rights over guests. With that said, if we are near capacity on a busy day, guests may not be allowed in the complex. All guests must sign a liability release, and if you have a guest under the age of 18, that guest needs their parent or guardian’s signature prior to entering. We will have forms online to download and print, at the clubhouse, and at the front gate of the pool.
6. The County encourages patrons to wear fabric or disposable face coverings when not in the pool or eating at dining tables. It’s not logical to make people walk to and from the pool wearing a mask and then carry the mask into the water because of effective issues with wetness, and people can determine for themselves if it’s logical for them to wear masks laying out on a lounger while social distancing. Patrons could be asked to wear a mask into the restroom.
7. Patrons are required to practice social distancing when moving around the deck. Please maintain a 6-foot space between family groups.
8. Patrons are required to practice social distancing whenever cued up. This will include maintaining 6 feet between family groups when lining up at the front gate, back gate, restrooms, pool stairs, etc. X’s will be placed on the ground wherever lines may form to help members with social distancing.
9. Group sizes will be limited to 6 or fewer people.
10. Patrons of the same household may be seated together regardless of the 6 or fewer regulation.
11. Homeowners are responsible for ensuring everyone in their party is abiding by social distancing rules and maintaining 6 feet of space between groups. This is especially important for those that might not understand (small children or people with disabilities).
12. Where possible, a one-way walkway will be created to move around the deck.
13. All loungers, chairs, and tables should remain in place. Patrons are not to move these to other areas. They are placed to provide for proper social distancing between family groups.
14. As always, homeowners will abide by directives made by any staff. If a homeowner has a question about a directive, they will be referred to the Head Guard and/or Manager on duty. Failure to comply with rules and directives made by staff will result in removal from the facility for the remainder of the day and be reported to the HOA Board for further action up to and including suspension of pool privileges.
15. A manager, head guard, or designee will be assigned to oversee compliance with social distancing.
16. High touch areas will be disinfected on a regular schedule which includes but is not limited to: locker room fixtures, door handles, pool hand rails, counters, lifeguard stands, etc. Patrons are asked to wipe down areas in the restroom, with provided solutions, that they have touched after using the restroom.
17. Signs will be posted in reference to social distancing, Covid-19 symptoms, and flow of movement for entrance and exit.
18. X’s will be put on the ground in any areas where lines may form in order to mark 6 feet of space.
19. Patrons are encouraged to wash their hands regularly and prior to eating.
20. Patrons may be supplied with disinfecting solution, upon request, to use before and after use of pool lounges, chairs, tables, etc.
21. Disinfecting solutions will be provided to wipe down high contact areas in the restroom prior to and after use by patrons.